**Frequently Asked Questions - Nursery**

**Where can I quietly console my child?**

The room attached to the nursery is provided with glider chairs to help console your child.

**Where can I privately feed my child?**

The women’s bathroom located in the west hall has a couch for a quiet and private feeding time.

**Do the volunteers change diapers?**

No, as part of our Church Safety policy, we will page the parent to come and change a wet or dirty diaper.

**How can I be a nursery volunteer?**

We are grateful for each volunteer we have. You can volunteer if you are a member of Haven, become trained in Church Safety (pass our Safe Church Quiz), and pass a simple background check. Please contact the office (office@havenchurch.org) if you are interested in volunteering and they can get you connected with the appropriate person. Each nursery volunteer must arrive 20 minutes prior to the service. The volunteer with an “\*” next to their name is the head volunteer for that service.

**What if I cannot help for the service I am scheduled?**

Adults must trade with adults and youth with youth volunteers. Please notify the church office of the change.

**What are the age requirements for the children in the nursery?**

We welcome children from newborn through age 2 years in age. Age 3 and up are welcome to attend our 3’s class for ages 3-4 which is dismissed during the service. If there is no 3’s class, your child is welcome to come to the nursery.

**What is the well-child policy?**

No child may be in the nursery if he/she has had any symptoms of illness in the last 48 hours. Illness symptoms:

• Runny Nose, other than clear runny nose due to allergies

• Fever

• Cough

• Vomiting

• Diarrhea

• Pink-Eye

• Rash (excluding diaper)

**What is your emergency procedure?**

In case of tornado, the children will be taken to the bathroom attached to the nursery. In case of fire we will use the windows or doorways if accessible. Nursery would take the children to the northwest corner of the parking lot and wait for the authorities to give the ok to come back inside.

**What if a child is injured in nursery?**

The head volunteer for that service must fill out an accident report form. The forms can be found on the church website under Media/Resources, then choose “Forms.”